

AMN Healthcare Language Services is Exclusively Focused on Medical Interpretation.

Our Language Services team is exclusively focused on medical interpretation. All of our interpreters are highly skilled and medically qualified. We offer complete medical language services that include over-the-phone, video remote, and onsite interpretation along with an easy-to-use translation service. Our language services

leverage every day technology like tablets, smartphones, and laptops to ensure easy integration into your existing processes. Our application is interoperable with various telehealth solutions, ensuring language access is available to patients when and where it is needed.







VIDEO

- Reach a medically qualified interpreter in 30 seconds or less in more than 40 languages over video 24x7x365
- Compatibility on any device, anywhere
- Complete ADA compliance
- Onsite video call centers for your interpreters



TELEHEALTH

- Quickly and efficiently add qualified medical interpreters to your telehealth sessions
- Easy access to languages in drop down menu
- Improved health equity by ensuring telehealth programs are available to patients in need of language assistance



TRANSLATION

- A trusted partner for quick, easy, quality translations
- Proper management of all aspects of your translation needs
- Over 150 languages managed by experienced, industry specific linguists



AUDIO

- Reach over-the-phone interpreters in more than 200 languages 24x7x365
- One device integration of video and audio services
- Bilingual concierge answers in 6 seconds or less
- Direct patient line available for LEP patients



IN PERSON

- Schedule qualifed, onsite interpreters
- Lower cost for in person interpretation sessions
- Improved visibility into scheduling
- Onsite interpreter workforce management solution

QUALITY ASSURANCE

We recognize the importance of both interpretation and technology quality. When you partner with AMN Healthcare, each of your providers is equipped with immediate access to thousands of professional interpreters who are all culturally competent, medically qualified and extensively trained in medical terminology.



intidential. Property of AMIN Healthcare.

Video Remote Interpretation

AMN
Healthcare

- Access to over 45 languages with 24x7 support
- VRI can be accessed with your existing equipment, iPad, Laptop, iMobile, or via our Right to Use equipment solution
- Equipment bundle includes: AMN rolling stand, iPad, external speaker, theft prevention iPad enclosure, power cord, and lightning cable
- Equipment Program is available to all HCA Healthcare divisions provided as part of our services to ensure expansion by offsetting large capital expenditures
- RTU devices can be managed by HCA Healthcare's Mobile Device Management (MDM) solution
- Video via iPad is the preferred modality for all ASL encounters





Language Coverage: Video



Albanian

American Sign Language

Amharic

Arabic

Armenian

Bangla

Bosnian

Burmese

Cambodian / Khmer

Cantonese

Certified Deaf Interpreter

Cape Verdean Creole

Croatian

Dari

Farsi

French

Greek

Gujarati

Haitian Creole

Hindi

Hmong

Italian

Japanese

Karen

Kinyamurenge / Kinyarwanda

Korean

Mandarin

Nepali

Pashto

Persian

Polish

Portuguese (Brazil)

Portuguese (Europe)

Punjabi

Romanian

Russian

Serbian

Somali

Spanish

Swahili

Tagalog

Tigrinya

Turkish

Ukrainian

Urdu

Vietnamese





Language Coverage: Audio



Acholi
Afar
Afrikaans
Akan
Akateko
Albanian
Amharic
Arabic
Armenian
Ashanti
Azerbaijani
Bambara
Bassa
Belarusian
Bangla
Bosnian
Bulgarian
Burmese
Cambodian
Cantonese
Cape Verdean
Creole
Catalan
Cebuano

Chaldean

Chuj
Chuukese
Croatian
Czech
Dari
Dinka
Dutch
Edo
Ewe
Falam
Fanti
Farsi
Flemish
French
French-
Canadian
Fujianese
Fulani
Fuzhou
Ga
Garre
Georgian
German
Greek
Gujarati

Haitian Creole
Hakha Chin
Hakka
Hausa
Hebrew
Hindi
Hmong
Hunan
Hungarian
Igbo
llocano
Indonesian
Italian
Japanese
Juba-Arabic
Kabba
Kanjobal Karen
Karenni
Khmer
Kikongo
Kikuyu
Kinyamulenge
Kinyarwanda
Korean
11010011

Kosraean
Krahn
Krio
Kunama
Kurdish
Kurdish-Bahdini
Kurdish-Fayli
Kurdish-Kurman
Kurdish-Sorani
Lao
Lingala
Lithuanian
Luganda
Luo
Maay Maay
Macedonian
Malay
Malayalam
Mam
Mandarin
Mandigo
Maraka
Marathi
Marshallese
Masalit

Mien
Mina
Mixteco Alto
Mixteco Bajo
Mizo
Moldavian
Mongolian
Montenegrin
Navajo
Nepali
Nigerian
Pidgin
Norwegian
Nuer
Oromo
Palauan
Pashto
Persian
Pohnpeian
Polish
Portuguese
(Brazilian)
Portuguese
(European)
Pulaar

Punjabi Quiche Rohingya Romanian Russian Samoan Sango Serbian Shanghainese Sichuan Sinhala Slovak Somali Soninke Spanish Sudanese Swahili Swedish Sylheti **Tagalog** Taishanese Toishanese Taiwanese Tajik **Tamil**

Tedim Telugu Thai Tibetan **Tigrinya** Tongan Triqui Turkish Twi Ukrainian Urdu Uzbek Vietnamese Visayan West African Pidgin Wolof Yiddish Yoruba Zaghawa Zapoteco Zomi Zophei

Product Demo



Application Look and Feel (3 minutes) <u>AMN Healthcare</u>

<u>Language Services iOS Software Training Video w CC 2 27 2021</u>

<u>on Vimeo</u>