

Bedside Shift Report

Introduction*

- Knocked & Asked for Permission to Enter
- Foamed In/ Washed hands
- Used Patient Name and Asked for Permission to talk (if others are in room)
- Provided introductions of Care Team (Using AIDET)
- Explained purpose of BSSR using key words (ex: "safety", "teamwork")
- Stood on either side of bed so patient was in center

Safety *

- Used appropriate patient identifiers
- Conducted a verbal SBAR report that includes the patient/ visitor
- Checked dressing, IV tubing, solutions, etc
- Ensured appropriate fall precautions are in place
- Did not use medical jargon/ ensured patient understanding

Informed/Plan of Care *

- Referenced Communication Board
- Reviewed tasks that need to be done (labs/tests, medication, paperwork)
- Patient is asked to identify "what matters most" during the shift
- Used key words ex: "working together" "plan of care"

- Asked "What questions do you have?"
- Ensured patient needs were being met/previous goals were achieved

Assess environment *

- Visually swept the room for any physical safety concerns
- Ensured Items were within reach and removed clutter
- Narrated what you are doing to ensure the patient remains safe (EX: "you have your call light" "moving table closer")

Closed *

- Asked "Is there anything we can do for you?"
- Off-going nurse: Thanked the patient for allowing you to care for him/her
- On-Coming Nurse: Reminded the patient of Safety Rounding "I or another member of the care team will be back in an hour"
- Foam Out/ Wash Hands

Compassionate Connected Care/Connection *

- Used appropriate tone/non-verbal communication
- Addressed any patient concerns/ anxieties w/ empathy
- Incorporated Personal Connection into handoff