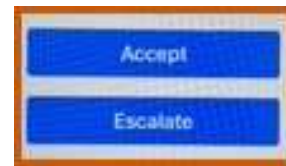




# HeART – Alert Timing Escalation

## Nurse and PCT Alert Timing Responsibilities

- Alerting to iMobile Phone
  - Delivered directly to the Patient Care Team
  - Alert has to be acknowledged using action buttons on iMobile Phone
  
- As a Reminder: Reduce alarm fatigue - take ACTION!
  - **Accept** – Take ownership (Alert can be Accepted from Lock Screen)
    - ◆ Check on patient
    - ◆ Change leads or battery
    - ◆ Communicate with Monitor Tech
  - **Escalate** – Go to the next person listed in the system
    - ◆ If you get an Alert on a patient that is not yours it is because the primary Nurse is busy. Take action, do not ignore.
  - **No response** – Alert will go to all staff in the patient’s escalation path



Type of Alert	The available time for Level 1 recipient to select “Accept or Escalate” on the iMobile Phone before automatically escalating to the next Level	The available time for Level 2 recipient to select “Accept or Escalate” on the iMobile Phone before automatically escalating to the next Level	The available time for Level 3 recipient to select “Accept or Escalate” on the iMobile Phone before becoming Unhandled requiring further measures of communication
Asystole, VTACH/VFIB	30 seconds	30 seconds	30 seconds
HR Hi/Low	60 seconds	60 seconds	60 seconds
Low SPO2	60 seconds	60 seconds	60 seconds
Technical Alarms – Leads Fail, Leads Off, LF: No Telem	120 seconds	120 seconds	60 seconds
Change Battery, Battery Low	900 seconds	900 seconds	900 seconds